

**FOR IMMEDIATE RELEASE**

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**Lee County Utilities customers may notice a temporary change in taste, odor and color of their water**

Fort Myers, FL, April 18, 2023 – Lee County Utilities will be temporarily converting its disinfectant process from chloramines to free chlorine residual from May 1 through May 21.

This is a routine measure that is common for water utilities using chloramines as its primary disinfectant.

Residents who use a kidney dialysis machine at home should contact an equipment supplier so the proper filtering equipment can be installed.

Tropical fish or aquatic animal owners should contact a local tropical fish store for appropriate pretreatment of water before adding water to tanks.

Customers may notice a temporary change in the taste, odor and color of the water, which is not harmful. This is a routine measure to ensure customers of clean, safe potable water.

Customers with questions can call 239-533-8845 during normal business hours, 8 a.m. to 4:30 p.m. Monday through Friday.

For a video about the disinfectant process, log on to <https://youtu.be/POCeg36m92c>

Lee County Utilities is one of about a dozen public and private utility organizations that serve residents and businesses in Lee County. For service area locations, visit [www.leegov.com/utilities/new-development/service-franchise-area-maps](http://www.leegov.com/utilities/new-development/service-franchise-area-maps).

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